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(For more info, see *Installing the Game* in this manual.)

If you have difficulty registering your product during installation, visit [www.eagamereg.com](http://www.eagamereg.com).

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Proof of Purchase  
*Need for Speed™ Carbon*  
Collector's Edition  
1662905

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# NEED FOR SPEED™ CARBON

## COLLECTOR'S EDITION



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This product has been rated by the Entertainment Software Rating Board. For information about the ESRB rating please visit [www.esrb.org](http://www.esrb.org).

Check out EA™ online at [www.ea.com](http://www.ea.com).


## INSTALLING THE GAME

**NOTE:** For system requirements, see [needforspeedcarbon.com](http://needforspeedcarbon.com).

To install *Need for Speed Carbon Collector's Edition*:

1. Close all open programs and background tasks, including virus scanners (see *Performance Tips* on p. 8 for more info).

2. Insert the *Need for Speed Carbon Collector's Edition* Disc into your DVD-ROM drive. The Autorun menu appears.


**NOTE:** If the Autorun menu does not automatically appear, click the  **Start** button from the Windows Taskbar and select **Run...** Type **D:\autorun.exe** in the Run dialog box, then click OK (substitute the correct letter of your DVD-ROM drive if other than 'D:').

3. Click the **INSTALL** button on the Autorun menu, then follow the on-screen instructions to complete the installation.

## STARTING THE GAME

To start *Need for Speed Carbon Collector's Edition* (with disc already in drive):

1. Close all open programs and background tasks, including virus scanners (see *Performance Tips* on p. 8 for more info).

2. Click the  **Start** button from the Windows Taskbar and select **All Programs (or Programs) > Electronic Arts > Need for Speed™ Carbon > Need for Speed™ Carbon**.

## COMPLETE CONTROLS

The default controls are listed below. Use the Option menu's Controls section to choose Secondary Keyboard controls, or map the controls to any keys you want.

FUNCTION	PRIMARY	SECONDARY
Steering	← / → Arrow	User Defined
Throttle	↑ Arrow	[A]
Brake/Reverse	↓ Arrow	[Z]
E-Brake	[SPACEBAR]	User Defined
Nitrous Boost	Right [SHIFT]	User Defined
Speedbreaker	[X]	[G]
Look Back	[L]	User Defined
Shift Up	Left [SHIFT]	User Defined
Shift Down	Left [CTRL]	User Defined
Camera Change	[C]	User Defined
Reset Car	[R]	User Defined
Pause Game	[ESC] / [P]	User Defined
Activate Crew Member	Right [CTRL]	User Defined
<b>FREE ROAM</b>		
Engage Event	[ENTER]	User Defined
View World Map	[M]	User Defined
View SMS Messages	[TAB]	User Defined
Change Camera View	[C]	User Defined
Look Behind	[B]	User Defined
Take Screenshot	[F12]	User Defined

## PLAYING THE GAME

Jump into the action with a Quick Race, take over the city in Career mode, or earn medals in the Challenge Series. What are you waiting for? Get moving!

### MY ALIAS

The first thing you have to do is create an Alias, which keeps track of all your progress and achievements when you play.

### MAIN MENU

- Career** See p. 6.
- My Cars** Add cars to your garage and customize them with visual and performance upgrades you've unlocked, then upload a photo of your creation to NeedforSpeed.com and share it with the EA Nation. Visit [download.needforSpeed.com](http://download.needforSpeed.com) to download new cars and parts to use in Career mode and throughout the game.
- Challenge Series** See p. 7.
- Quick Race** Get right to business with a race that doesn't count toward your Career mode progress. Choose ONLINE from the Quick Race Options to find online opponents.
- Quick Match** The fastest way to jump right into a race against five online opponents.
- Custom Match** Set up an online race with your preferred settings and seek others with similar preferences.
- Reward Cards** Accumulate Reward Cards by achieving the in-game and online accomplishments described on-screen. Each icon is composed of four achievements that you must complete to obtain the reward.
- Statistics** Keep track of all your progress in the game and online including the best times in each race course and your cumulative Pursuit stats.
- Options** Personalize your options including audio, video, gameplay, and online settings. You can also access the Options menu by pausing the game.



The higher your heat, the more likely you are to be pursued by the police.

## PURSUIT SCREEN



Mini Map

Gear

Speed

Number of police cars pursuing you

Cars you've disabled

Evade Meter—  
Illustrates how close you are to either being busted or evading the cops.

Nitrous gauge  
Speedbreaker  
Tachometer

## SAVING AND LOADING

The game's Autosave feature automatically saves and loads your progress. You can turn Autosave off in the Gameplay section of the Options menu. You can also manually save your game at any point by selecting **SAVE** in the Career Main Menu.

## ONLINE

Take the ultimate challenge and see how you stack up against the best racers in the world.

**TO ACCESS ONLINE FEATURES, YOU MUST REGISTER THIS GAME WITH THE ENCLOSED SINGLE USER REGISTRATION CODE. ONLY ONE USER MAY REGISTER THIS GAME. INTERNET CONNECTION REQUIRED. TERMS & CONDITIONS, SUBSCRIPTION FEES AND FEATURE UPDATES CAN BE FOUND AT [WWW.EA.COM](http://WWW.EA.COM). YOU MUST BE 13+ TO REGISTER ONLINE.**

**EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON [WWW.EA.COM](http://WWW.EA.COM).**

## PLAYING ONLINE

All you have to do to enter an online match is set up a Quick Race or Challenge Series event, and then select the online option. Some events like Pursuit Tag and Pursuit Knockout are only available online. See *Challenge Series* on p. 7 for more details.

## ONLINE XP

Any time you play an online game you earn Online XP points towards your next level-up! The higher you rank in online races, the more points you earn. As your Online XP level increases, exclusive cars and customization parts are unlocked.

## ONLINE GAME MODES

### Pursuit Tag

One driver is the racer and everyone else is a cop in this limited mode. The racer must try to elude the police for as long as possible to win. To become the racer, you must bust the current racer first.

### Pursuit Knockout

The last driver to finish each lap returns as a cop and must slow the progress of the remaining racers. As a cop you earn points for making contact with any of the remaining cars.

## CAREER MODE

In an all-out war for the city, you and your crew must risk everything to take over rival neighborhoods one block at a time. As the police turn up the heat, the battle ultimately shifts to the canyons, where territories and reputations can be lost on every perilous curve.

### CAR CLASSES

Muscle, Exotic, Tuner. Which class will you represent? Each has strengths and weaknesses. For example, Tuners dominate in the turns, while Exotics put your speedometer to the test. Choose a class then decide between an Automatic or Manual transmission to begin your quest for urban domination.

### YOUR CREW

Fortunately, you don't have to do all the work on your own. You've got a crew to back you up. In most events, you can take wingmen with you and use them to help you win races.

### RECRUITING CREW MEMBERS

After you defeat a rival crew boss or on certain other occasions, rival crews may offer to join your crew. Select MY CREW in the Safe House to review all your crew management options. Here you are able to read bios for each crew member and see what kind of skills and bonuses they would add to your crew if you hire them.

### ROLES

The three types of wingmen—Blockers, Drafters, and Scouts—each have unique roles to help you win races. Blockers get in the way of other drivers to slow them down and throw them off their tires. Drafters give you a second of speed boost for every second you stay behind them. Scouts show you alternate paths around and through the race course.

### SKILLS

Your crew members may also have certain skills to help you out along the way. Fixers prevent your heat level from increasing and give you a little extra cash when you win races. Mechanics provide discounts on performance parts and give you a nitrous or Speedbreaker boost in races. Fabricators allow you to unlock certain Autosculpt parts in the Customization menu and let you buy certain visual parts at a discount.

### SAFE HOUSE MENU

World Map	Use the map to enter races and review how much territory you own. Each territory is owned by a rival crew, and has a target number of races you need to win before you unlock events against the crew boss. You need to beat the boss to take control of the territory.
Free Roam	Cruise around the city, enter races, outrun the cops, or accept a rival crew challenge in an open-world race.
Customization	Cash in your winnings to upgrade your cars with standard parts or use your imagination to create the car of your dreams with Autosculpt. Once you've picked out your parts, select SHOPPING CART to purchase and install them on your vehicle. Visit <a href="http://download.rr.com">download.rr.com</a> to download new cars and parts to use in Career mode and throughout the game.
Car Select	Choose any car you own for your next race. You can also sell your cars for cash here.
Crew	Hire and fire crew members, watch their bio videos, and view their cars. You can also personalize your crew logo.

## CHALLENGE SERIES

Get behind the wheel and test your skills or see how you stack up against other drivers online. Work your way up to the Gold Medal event by taking home the Bronze and Silver medals. Beat the Gold events to unlock car parts and vinyls to use in your Career and Online. Circuit, Sprint, and Speedtrap events can be played in Co-op mode online.

### RACE THE SHADOW CAR

The Shadow car is a recording that you can load and race against of any previous record on any track. You can also race the current online leader on virtually any track by selecting CURRENT LEADER'S SHADOW from the Shadow option.

#### Canyon Duel

Go head to head against a single opponent down a perilous canyon road. Keep an eye on the Duel meter in the upper right of your screen. If you fall behind too long, you automatically lose.

#### Canyon Race

Take on three other drivers in a race to the bottom of a canyon.

#### Checkpoint

Reach certain checkpoints on the track before time expires to earn bonus time to finish the event.

#### Canyon Checkpoint

This is just like a regular Checkpoint event, only with the added dangers of the canyon.

#### Canyon Drift

Reach a target score to win this event. Earn points by drifting around corners—the longer the drift and the faster your speed, the more points you earn. Earn multipliers by maintaining a clean run and not hitting the walls.

#### Pursuit Evasion

Evoke the police for the specified amount of time to earn a medal. The meter in the upper right of your screen shows how close you are to either getting busted or evading the pursuit, as well as how many cars are hunting you down. If you fill the Evoke meter, you earn a cooldown period—the pursuit is over when the cooldown meter fills. However, if you are spotted again before the cooldown meter fills, the pursuit resumes.

#### Trade Paint

Avoid being busted by the police and take some of them out while you're at it. Ram into their cars to disable them.

#### Circuit

Race on traditional lap-based courses with barriers to help keep you on track.

#### Sprint

Drive as fast as you can in a point-to-point race.

#### Drift

Like the Canyon Drift, you need to reach a certain score to earn your medal by drifting around corners. You earn multipliers for linking drifts around multiple corners.

#### Speedtrap

Race through a number of speedtraps in a point-to-point race. The driver with the highest cumulative speed at the end of the race is the winner.

#### Race Wars

It's you against nineteen other drivers in a three-lap race.

## PERFORMANCE TIPS

### SYSTEM REQUIREMENTS

It is essential that your PC meets the Minimum Requirements as detailed on the game's packaging. If you are experiencing poor performance, check to make sure your system hardware supports the requirements.

### BACKGROUND TASKS

In some cases programs that are running on your system can monopolize resources that the game needs in order to install, load, and run properly. Not all of these programs are immediately visible. There are a number of programs, called "background tasks," that are always running on your system.

**IMPORTANT NOTE:** While shutting down background tasks will optimize your system for running *Need for Speed Carbon Collector's Edition*, these background tasks' features will be unavailable once shut down. Be sure to re-enable background tasks after playing *Need for Speed Carbon Collector's Edition* by restarting your computer.

If your system is running anti-virus or crash guard programs you will need to close or disable them to run *Need for Speed Carbon Collector's Edition*. To do this, find the icon for the program on the Windows Taskbar and then right-click the icon and select "close," "disable," or the relevant option. Please note that these programs will be reactivated the next time you restart your computer.

Once anti-virus and crash guard programs have been disabled, you should end all unnecessary general background tasks.

#### To view and close background tasks (Windows XP):

1. Hold down **[CONTROL]** and **[SHIFT]** and then tap **[ESC]**. Select the Windows Task Manager.
2. Click the **Processes** tab. This tab displays a list of all background tasks running on your system.
3. Click the **User Name** column heading. This sorts all the processes together by user name.
4. Select an item with a user name, but **DO NOT** select one from the **SYSTEM**, **LOCAL SERVICE**, or **NETWORK SERVICE** groups. Also, **DO NOT** select the *explorer.exe* or *taskmgr.exe* items.
5. Click **END PROCESS**. You may receive a warning message, if so click **YES**. The selected item disappears from the list.
6. Repeat steps 4 and 5 until only *explorer.exe* and *taskmgr.exe* remain in the user name group.

### VIDEO AND SOUND DRIVERS

An outdated video or sound driver can lead to slow and choppy gameplay, or in some cases can prevent the game from running at all. To ensure an enjoyable experience with *Need for Speed Carbon Collector's Edition*, be sure that you have the most recent video and sound drivers installed. These drivers are typically available for download from your system or hardware manufacturer's website. If you are not sure what type of video or sound card you have, or you don't know how to update the drivers on your system, please refer to the documentation that came with your system or peripheral.

### INTERNET PERFORMANCE ISSUES

To avoid poor performance during Internet play, be sure that you close any file sharing, streaming audio, or chat programs prior to entering gameplay. These applications can monopolize your connection's bandwidth, causing lag or other undesirable effects.

*Need for Speed Carbon Collector's Edition* uses the following TCP and UDP port(s) for Internet play:

TCP: 18210, 18215, 13505


UDP: (Outgoing) 18215, 20000-22000; (Incoming) 3658

Please consult your router or personal firewall documentation for information on how to allow game related traffic on these ports. If you are attempting to play on a corporate Internet connection, contact your network administrator.


**NOTE:** Port 1042 needs to be opened instead of 1000.

## TECHNICAL SUPPORT

If you have trouble with *Need for Speed Carbon Collector's Edition*, EA Technical Support can help. The *EA Help* file provides solutions and answers to the most common difficulties and questions about how to properly use this product.


To access the EA Help file (with *Need for Speed Carbon Collector's Edition* already installed): Click the  Start button from the Windows Taskbar and select **All Programs (or Programs) > Electronic Arts > Need for Speed Carbon > Technical Support**.

To access the EA Help file (without *Need for Speed Carbon Collector's Edition* installed):


1. Insert the *Need for Speed Carbon Collector's Edition* disc into your DVD-ROM drive.
2. Double-click the My Computer icon on the Desktop. (For Windows XP, you may need to click the  Start button and then click the My Computer icon).
3. Right-click the DVD-ROM drive that has the *Need for Speed Carbon Collector's Edition* disc and then select OPEN.
4. Double-click the Support folder.
5. Double-click the EA Help folder.
6. Double-click the *Electronic\_Arts\_Technical\_Support.htm* file in this folder.

If you are still experiencing difficulty after utilizing the information in the EA Help file you can contact EA Technical Support. *EAsy Info* is a utility that detects your system's hardware and organizes this information into a detailed report. This report can tell you whether you are meeting minimum requirements and helps EA Technical Support solve your problem in the quickest possible time.

To run the *EAsy Info* utility (with *Need for Speed Carbon Collector's Edition* already installed):

Click the  Start button from the Windows Taskbar and select **All Programs (or Programs) > Electronic Arts > Need for Speed Carbon Collector's Edition > EAsy Info**.

To run the *EAsy Info* utility (without *Need for Speed Carbon Collector's Edition* installed):

1. Insert the *Need for Speed Carbon Collector's Edition* disc into your DVD-ROM drive.
2. Double-click the My Computer icon on the Desktop. (For Windows XP, you may need to click the  Start button and then click the My Computer icon).
3. Right-click the DVD-ROM drive that has the *Need for Speed Carbon Collector's Edition* disc and then select OPEN.
4. Double-click the Support folder.
5. Double-click the *easyinfo.exe* file.

When the utility finishes gathering hardware information you can view your system information by looking through the various categories. You can save this information to a file by clicking File on the top menu bar, then clicking Export to Desktop > *EAsy Info* Report. A copy of the report is saved to your Windows desktop for viewing and printing. Please be sure to have this report available when contacting Technical Support.

### EA Technical Support on the Internet

If you have Internet access, be sure to check our EA Technical Support website at:  
<http://support.ea.com>

Here you will find a wealth of information on DirectX, game controllers, modems, and networks, as well as information on regular system maintenance and performance. Our website contains up-to-date information on the most common difficulties, game-specific help, and frequently asked questions (FAQs). This is the same information our support technicians use to troubleshoot your performance issues. We keep the support website updated on a daily basis, so please check here first for no-wait solutions.

If you are unable to find the information you need on our website, please feel free to contact EA Technical Support via e-mail, phone, or letter. *Please be sure to include the EAsy Info report in your e-mail or letter.*

If you need to talk to someone immediately, call us at US 1 (650) 628-1005. *Please have the EAsy Info report printed and ready when you call.* This will help us service your call in the quickest possible time. This number is available Monday through Friday 8 AM – 5 PM PST. **No hints or codes are available from Technical Support.**

### EA Technical Support Contact Info

E-mail and Website: <http://support.ea.com>

**Mailing Address:**  
EA Technical Support  
P.O. BOX 9025  
Redwood City, CA 94063-9025

If you live outside of North America, you can contact one of our other offices.

In the United Kingdom, contact:	In Australia, contact:
Electronic Arts Ltd.	Electronic Arts Pty. Ltd.
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Phone (0870) 2432435	
<a href="http://ea.uk.custhelp.com">http://ea.uk.custhelp.com</a>	

**In Australia:** For Technical Support and Game Hints & Tips, phone: 1 902 261 600 (95 cents per minute) CTS 7 days per week 10:00 AM – 8:00 PM. If you are under 18 years of age, parental consent required.

## LIMITED 90-DAY WARRANTY

### ELECTRONIC ARTS LIMITED WARRANTY

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### RETURNS WITHIN THE 90-DAY WARRANTY PERIOD

Please return the product along with (1) a copy of the original sales receipt showing the date of purchase, (2) a brief description of the difficulty you are experiencing, and (3) your name, address and phone number to the address below and Electronic Arts will mail a replacement Recording Medium and/or Manual to you. If the product was damaged through misuse or accident, this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period. We strongly recommend that you send your products using a traceable delivery method. Electronic Arts is not responsible for products not in its possession.

### EA WARRANTY INFORMATION

If the defect in the Recording Medium or Manual resulted from abuse, mistreatment or neglect, or if the Recording Medium or Manual is found to be defective after 90 days from the date of purchase, choose one of the following options to receive our replacement instructions:

Online: <http://warranty.info.ea.com>

Automated Warranty Information: You can contact our automated phone system 24 hours a day for any and all warranty questions:

US 1 (650) 628-1900

### EA WARRANTY MAILING ADDRESS

Electronic Arts Customer Warranty  
P.O. Box 9025  
Redwood City, CA 94063-9025

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TEDOX

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This game incorporates technology of Massive Incorporated ("Massive") that enables certain in-game objects (eg advertising) to be temporarily uploaded to your pc or console and replaced in-game while connected online. As part of that process, no personally identifiable information about you is collected and only select non-personally identifiable information is temporarily logged. No logged information is used to determine any personally identifiable information about you. For more details see <http://www.massiveincorporated.com/privacy.htm>.